

## Scrum - Defect #1127

### Error when copying issues with plug-ins.

2015-11-12 12:39 - Seweryn Getka

<b>Status:</b> New	
<b>Priority:</b> Normal	
<b>Category:</b> Issues list & form	
<b>Target version:</b>	
<b>Source:</b> Development	<b>Blocked:</b> No
<b>Detected on version:</b> Scrum v0.13.1	<b>Alone:</b>
<b>Description</b>	
<p>I have already written to Redmine. I received a reply, so in line with her looking further resolve the issue. The content below:</p> <p>Issue #21221 has been updated by Toshi MARUYAMA. Status changed from New to Closed Priority changed from High to Normal Resolution set to Invalid Please contact plugin author.</p>	
<p>Defect #21221: Internal server error when copying issues. Author: Seweryn Getka Status: Closed Priority: Normal Assignee: Category: Issues Target version: Resolution: Invalid Affected version: 3.1.1 Internal server error when copying issues. Currently I am using in two places on both Redmine and the problem is the same.</p> <p>After pressing the icon copying error window pops up. The data file production.log are as follows:</p> <p>Started GET "/redmine/issues/282" for 212.14.28.115 at 2015-11-12 00:19:00 +0100 Processing by IssuesController#show as HTML Parameters: {"id"=&gt;"282"} Current user: seweryn (id=10) Rendered issues/_action_menu.html.erb (14.4ms) Rendered plugins/scrum/app/views/scrum_hooks/issues/_show.html.erb (7.6ms) Rendered plugins/redmine_issue_checklist/app/views/issue_checklists/_checklist_item.html.erb (4.3ms) Rendered plugins/redmine_issue_checklist/app/views/issue_checklists/_checklist_item.html.erb (4.7ms) Rendered plugins/redmine_issue_checklist/app/views/issue_checklists/_checklist_item.html.erb (4.6ms) Rendered plugins/redmine_issue_checklist/app/views/issues/_checklist.html.erb (27.2ms) Rendered issue_relations/_form.html.erb (7.0ms) Rendered issues/_relations.html.erb (10.7ms) Rendered issues/_action_menu.html.erb (12.8ms) Rendered issues/_form_custom_fields.html.erb (3.5ms) Rendered issues/_attributes.html.erb (90.0ms) Rendered plugins/redmine_issue_checklist/app/views/issues/_checklist_form.html.erb (4.0ms) Rendered plugins/scrum/app/views/scrum_hooks/issues/_form.html.erb (17.1ms) Rendered issues/_form.html.erb (178.2ms) Rendered attachments/_form.html.erb (10.6ms) Rendered issues/_edit.html.erb (232.1ms) Rendered plugins/redmine_agile/app/views/agile_boards/_issues_sidebar.html.erb (9.9ms) Rendered plugins/redmine_agile/app/views/agile_charts/_agile_charts.html.erb (2.2ms) Rendered plugins/redmine_tagging/app/views/tagging/_tagcloud.erb (16.8ms) Rendered issues/_sidebar.html.erb (43.4ms) Rendered watchers/_watchers.html.erb (13.8ms) Rendered issues/show.html.erb within layouts/base (485.0ms) Rendered plugins/scrum/app/views/scrum_hooks/_head.html.erb (1.2ms)</p>	

Rendered plugins/scrum/app/views/scrum\_hooks/\_scrum\_tips.html.erb (330.4ms)  
Completed 200 OK in 1175ms (Views: 904.4ms | ActiveRecord: 45.5ms)  
Started GET "/redmine/projects/developerv/issues/282/copy" for 212.14.28.115 at 2015-11-12 00:19:04 +0100  
Processing by IssuesController#new as HTML  
Parameters: {"project\_id"=>"developerv", "copy\_from"=>"282"}  
Current user: seweryn (id=10)  
Completed 500 Internal Server Error in 35ms (ActiveRecord: 2.1ms)

NoMethodError (undefined method `identifier' for nil:NilClass):  
app/controllers/issues\_controller.rb:409:in `build\_new\_issue\_from\_params'  
lib/redmine/sudo\_mode.rb:63:in `sudo\_mode'

The following information data from two servers:

Server #1:

Environment:  
Redmine version 3.1.1.stable.14855  
Ruby version 1.9.3-p551 (2014-11-13) [i486-linux]  
Rails version 4.2.4  
Environment production  
Database adapter MySQL2  
SCM:  
Subversion 1.6.6  
Darcs 2.3.0  
Mercurial 1.4.3  
Cvs 1.12.13  
Bazaar 2.1.4  
Git 1.7.0.4  
Filesystem  
Redmine plugins:  
redmine\_agile 1.3.12  
redmine\_ckeditor 1.1.2  
redmine\_issue\_checklist 2.0.8  
redmine\_lightbox2 0.2.2  
redmine\_tagging 0.1.3  
redmine\_theme\_changer 0.2.0  
scrum 0.13.1

Server #2:

Environment:  
Redmine version 3.1.1.stable.14855  
Ruby version 2.2.0-p0 (2014-12-25) [x86\_64-linux]  
Rails version 4.2.4  
Environment production  
Database adapter MySQL2  
SCM:  
Subversion 1.8.8  
Darcs 2.8.4  
Mercurial 2.8.2  
Cvs 1.12.13  
Bazaar 2.7.0  
Git 1.9.2  
Filesystem  
Redmine plugins:  
redmine\_agile 1.3.12  
redmine\_ckeditor 1.1.2  
redmine\_custom\_workflows 0.1.0  
redmine\_issue\_checklist 2.0.8  
redmine\_lightbox2 0.2.2  
redmine\_tagging 0.1.3  
redmine\_theme\_changer 0.2.0  
scrum 0.13.1

My all plugins:

Redmine Agile plugin (Light version) Scrum and Agile project management plugin for redmine <http://redminecrm.com>  
RedmineCRM 1.3.12 Konfiguruj

Redmine CKEditor plugin	This is a CKEditor plugin for Redmine	<a href="http://github.com/a-ono/redmine_ckeditor">http://github.com/a-ono/redmine_ckeditor</a>	Akihiro Ono	1.1.2	Konfiguruj
Redmine Issue Checklist Plugin	This plugin adds checklists to Redmine issues.	<a href="http://redminecrm.com">http://redminecrm.com</a>	Kirill Bezrukov	2.0.8	Konfiguruj
Redmine Lightbox 2	This plugin lets you preview image, pdf and swf attachments in a lightbox.	<a href="https://github.com/paginagmbh/redmine_lightbox2">https://github.com/paginagmbh/redmine_lightbox2</a>	Tobias Fischer	0.2.2	
Redmine Tagging Plugin	This plugin adds tagging features to Redmine.		friflaj, nettsundere, Undev	0.1.3	Konfiguruj
Redmine Theme Changer plugin	Lets each user select a theme for Redmine	<a href="http://www.r-labs.org/projects/themechanger">http://www.r-labs.org/projects/themechanger</a>	Haruyuki Iida	0.2.0	
Scrum Redmine plugin	This plugin for Redmine allows to follow Scrum methodology with Redmine projects	<a href="https://redmine.ociotec.com/projects/redmine-plugin-scrum">https://redmine.ociotec.com/projects/redmine-plugin-scrum</a>	Emilio González Montaña	0.13.1	Konfiguruj

## History

### #1 - 2015-11-12 13:11 - Seweryn Getka

I found plugin with error.  
Please Close this issues

### #2 - 2016-04-02 12:35 - Emilio González Montaña

- Target version deleted (Scrum v0.14.0)