

## Scrum - Defect #1142

### 'Page not found' after configuration

2016-02-22 10:30 - Uwe Wenglewski

<b>Status:</b>	New		
<b>Priority:</b>	Urgent		
<b>Category:</b>	Settings & admin		
<b>Target version:</b>			
<b>Source:</b>	Customer	<b>Blocked:</b>	No
<b>Detected on version:</b>	Scrum v0.13.1	<b>Alone:</b>	
<b>Description</b>			
<p>I wanted to create a special tracker type "red line" (as workaround) to separate the scrum board in two halves: The features the team has committed and the features bellow that red line. But after assigning that tracker to the project the scrum board disappears and a <b>404</b> error page (Page not found, The page you were trying to access doesn't exist or has been removed) was returned by Redmine. Also it is now impossible to configure the plugin, because clicking the plugin link in the administration panel yields a 404. Only the backlog is still working. Please help as soon as possible! We can not use the plugin!</p>			

### History

#### #1 - 2016-02-22 15:43 - Uwe Wenglewski

##### Environment:

```
Redmine version      3.2.0.stable
Ruby version         2.2.4-p230 (2015-12-16) [x86_64-linux]
Rails version        4.2.5
Environment          production
Database adapter     Mysql2
```

##### SCM:

```
Subversion           1.6.11
Git                  1.8.2.1
Filesystem
```

##### Redmine plugins:

```
redmine_code_review  0.7.0
redmine_wiki_notes   0.0.2
scrum                 0.13.1
```

#### #2 - 2016-08-18 18:46 - Tomasz Kollataj

- File *ScreenHunter\_17.jpg* added

Please can you support us

Hello I have also the same problem and also i can not access to the: <http://xx.xx.xx.xx/settings/plugin/scrum>

"Page not found

The page you were trying to access doesn't exist or has been removed."

Apache log :

```
Started GET "/settings/plugin/scrum" for 10.222.18.36 at 2016-08-18 18:38:41 +0200
Processing by SettingsController#plugin as HTML
Parameters: {"id"=>"scrum"}
Current user: admin (id=1)
Rendered plugins/scrum/app/views/settings/_license.js.erb (0.3ms)
Rendered plugins/scrum/app/views/settings/_license.html.erb (1.0ms)
Rendered plugins/scrum/app/views/settings/_scrum_settings.html.erb (69.9ms)
Rendered settings/plugin.html.erb within layouts/admin (71.9ms)
Completed 500 Internal Server Error in 259ms (ActiveRecord: 10.7ms)
```

```
ActiveRecord::RecordNotFound (Couldn't find CustomField with 'id'=2):
plugins/scrum/app/views/settings/_scrum_settings.html.erb:170:in `block (2 levels) in plugins_scrum_app_views_settings_scrum_settings_html_erb__4240981900637582208_70307358083500'
plugins/scrum/app/views/settings/_scrum_settings.html.erb:170:in `collect'
plugins/scrum/app/views/settings/_scrum_settings.html.erb:170:in `block in plugins_scrum_app_views_settings_scrum_settings_html_erb__4240981900637582208_70307358083500'
plugins/scrum/app/views/settings/_scrum_settings.html.erb:159:in
`_plugins_scrum_app_views_settings_scrum_settings_html_erb__4240981900637582208_70307358083500'
```

```
app/views/settings/plugin.html.erb:6:in `block in app_views_settings_plugin_html_erb__822102375373102461_70307357747040'  
app/views/settings/plugin.html.erb:4:in `_app_views_settings_plugin_html_erb__822102375373102461_70307357747040'  
lib/redmine/sudo_mode.rb:63:in `sudo_mode'
```

### #3 - 2016-08-18 20:03 - Emilio González Montaña

It seems that you deleted custom field with ID 2 from Redmine, so plugin doesn't find it and shows an error.

Till a fix for this robustness case is released, I suggest you to find the Scrum plugin setting pointing to that deleted custom field & remove it directly in your data base (please take extra care doing this, DB backup if possible and do it at your own risk).

#### Files

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ScreenHunter_17.jpg	19.7 KB	2016-08-18	Tomasz Kollataj
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