

## Scrum - Defect #1553

### Install version 0.19.0 - Error

2019-01-25 09:25 - Richard LEHAUT

<b>Status:</b>	New		
<b>Priority:</b>	Normal		
<b>Category:</b>			
<b>Target version:</b>			
<b>Source:</b>	Testing	<b>Blocked:</b>	No
<b>Detected on version:</b>	Scrum v0.19.0	<b>Alone:</b>	No
<b>Description</b>			
Hi			
I'm trying to install Scrum 0.19. In apache log, I have this error. I did not solve the problem.			
<pre>App 7356 stderr: Current user: admin (id=1) App 7356 stderr: Rendering admin/index.html.erb within layouts/admin App 7356 stderr: Rendered admin/_menu.html.erb (2.7ms) App 7356 stderr: Rendered admin/index.html.erb within layouts/admin (3.2ms) App 7356 stderr: Rendering layouts/base.html.erb App 7356 stderr: Rendered plugins/scrum/app/views/scrum_hooks/_head.html.erb (0.3ms) App 7356 stderr: Rendered plugins/additional/app/views/additional/_html_head.html.slim (0.7ms) App 7356 stderr: Rendered plugins/scrum/app/views/scrum_hooks/_scrum_tips.html.erb (6.1ms) App 7356 stderr: Rendered layouts/base.html.erb (14.9ms) App 7356 stderr: Completed 500 Internal Server Error in 25ms (ActiveRecord: 2.7ms) App 7356 stderr: App 7356 stderr: ActionView::Template::Error (uninitialized constant Scrum::Setting App 7356 stderr: Did you mean? Setting App 7356 stderr: SettingsHelper App 7356 stderr: String): App 7356 stderr: 1: &lt;%= tips = scrum_tips -%&gt; App 7356 stderr: 2: &lt;%= unless tips.empty? -%&gt; App 7356 stderr: 3: &lt;h3&gt;&lt;%= l(:label_tip_title) %&gt; &lt;%= image_tag("help.png") %&gt;&lt;/h3&gt; App 7356 stderr: 4: &lt;ul&gt; App 7356 stderr: App 7356 stderr: plugins/scrum/lib/scrum/application_helper_patch.rb:99:in `scrums_tips' App 7356 stderr: plugins/scrum/app/views/scrum_hooks/_scrum_tips.html.erb:1:in `_a57d3dadf5976fb38 c0d2b28b591d86e' App 7356 stderr: lib/redmine/hook/view_listener.rb:59:in `block (2 levels) in render_on' App 7356 stderr: lib/redmine/hook/view_listener.rb:57:in `map' App 7356 stderr: lib/redmine/hook/view_listener.rb:57:in `block in render_on' App 7356 stderr: lib/redmine/hook.rb:61:in `block (2 levels) in call_hook' App 7356 stderr: lib/redmine/hook.rb:61:in `each' App 7356 stderr: lib/redmine/hook.rb:61:in `block in call_hook' App 7356 stderr: lib/redmine/hook.rb:58:in `tap' App 7356 stderr: lib/redmine/hook.rb:58:in `call_hook' App 7356 stderr: lib/redmine/hook.rb:96:in `call_hook' App 7356 stderr: app/helpers/application_helper.rb:1459:in `view_layouts_base_sidebar_hook_respons e' App 7356 stderr: app/helpers/application_helper.rb:1455:in `sidebar_content?' App 7356 stderr: app/views/layouts/base.html.erb:102:in `_d5d05704dd6207eb8725a7c1ddd29ea2' App 7356 stderr: app/views/layouts/admin.html.erb:8:in `_7a8a78839de46d7c0c59b3b42d492722' App 7356 stderr: lib/redmine/sudo_mode.rb:63:in `sudo_mode'</pre>			
<b>Environment:</b>			
Redmine version	4.0.0.stable		
Ruby version	2.3.3-p222 (2016-11-21) [x86_64-linux-gnu]		
Rails version	5.2.2		
Environment	production		
Database adapter	PostgreSQL		
Mailer queue	ActiveJob::QueueAdapters::AsyncAdapter		
Mailer delivery	smtp		

```
SCM:
  Git                2.11.0
  Filesystem
Redmine plugins:
  additional          2.0.19-dev
  redmine_agile       1.4.7
  redmine_base_deface 0.0.1
  redmine_base_stimulusjs 1.0.1
  redmine_checklists 3.1.14
  redmine_ckeditor    1.2.0
  redmine_issue_dynamic_edit 0.6.5
  redmine_multiprojects_issue 4.0.0
```

## History

### #1 - 2019-12-30 18:47 - Emilio González Montaña

- Target version deleted (Scrum v0.19.0)
- Description updated

Are you sure scrum folder under plugins folder is named exactly scrum?

### #2 - 2020-12-29 14:21 - Mirosław Siwecki

Hi, the same problem still exists on windows:

Completed 500 Internal Server Error in 1093ms (ActiveRecord: 453.9ms)

```
ActionView::Template::Error (uninitialized constant Scrum::Setting
Did you mean? Setting
String):
1: <%- tips = scrum_tips >
2: <= unless tips.empty? ->
3: <h3><= l(:label_tip_title) > <= image_tag("help.png") %></h3>
4: <ul>
```

```
plugins/scrum/lib/scrum/application_helper_patch.rb:99:in `scrums_tips'
plugins/scrum/app/views/scrum_hooks/_scrums_tips.html.erb:1:in
`_plugins_scrum_app_views_scrum_hooks_scrums_tips_html_erb_497830459_92366800'
lib/redmine/hook/view_listener.rb:59:in `block (2 levels) in render_on'
lib/redmine/hook/view_listener.rb:57:in `map'
lib/redmine/hook/view_listener.rb:57:in `block in render_on'
lib/redmine/hook.rb:61:in `block (2 levels) in call_hook'
lib/redmine/hook.rb:61:in `each'
lib/redmine/hook.rb:61:in `block in call_hook'
lib/redmine/hook.rb:58:in `tap'
lib/redmine/hook.rb:58:in `call_hook'
lib/redmine/hook.rb:96:in `call_hook'
app/helpers/application_helper.rb:1459:in `view_layouts_base_sidebar_hook_response'
app/views/layouts/base.html.erb:102:in `_app_views_layouts_base_html_erb__78987612_109470240'
app/controllers/issues_controller.rb:52:in `block (2 levels) in index'
app/controllers/issues_controller.rb:47:in `index'
lib/redmine/sudo_mode.rb:63:in `sudo_mode'
```

and the path is name exactly scrum - C:\Redmine\plugins\scrum