

Scrum - Defect #1600

Displaying backlog gives 500 error

2021-06-28 06:31 - Hermann Klocker-Mark

Status:	Rejected	
Priority:	High	
Category:		
Target version:		
Source:	Development	Blocked: No
Detected on version:	Scrum v0.21.0	Alone: No
Description My log file says: Started GET "/product_backlog/8" for 77.119.211.137 at 2021-06-28 07:27:57 +0200 Processing by ProductBacklogController#show as HTML Parameters: {"id"=>"8"} Current user: admin (id=1) Completed 500 Internal Server Error in 61ms (ActiveRecord: 6.2ms) NoMethodError (undefined method `reset_positions_in_list' for #<Issue:0x00007f116911ff68>): plugins/scrum/app/controllers/product_backlog_controller.rb:208:in `check_issue_position' plugins/scrum/app/controllers/product_backlog_controller.rb:214:in `block in check_issue_position' plugins/scrum/app/controllers/product_backlog_controller.rb:213:in `check_issue_position' plugins/scrum/app/controllers/product_backlog_controller.rb:202:in `check_issue_positions' lib/redmine/sudo_mode.rb:61:in `sudo_mode' Different from previous issue as my role is Manager. BTW: the "same" error occurs on your website when clicking backlogs menu item.		
Related issues: Is duplicate of Scrum - Defect #1583: Error when loading backlog: NoMethodErr... Resolved		

History

#1 - 2021-07-03 23:09 - Emilio González Montaña

- Description updated

Hi,

Strange error... did you install the plugin properly?

<https://redmine.ociotec.com/projects/redmine-plugin-scrum/wiki#Installation>

Please ensure plugin folder is called "scrums" under the "/plugins" folder... no other names.

Also check if you run the redmine plugins migrate, then restart Redmine.

#2 - 2022-11-28 08:25 - Piotr Grondziowski

Gem act_as_list is not installed, undefined method mentioned in error message is part of it.
Seems like SCRUM plugin can manage without this gem. It's enough to comment lines in `check_issue_position` method

```
# issue.reset_positions_in_list
# issue.save!
# issue.reload
```

in file `scrums\app\controllers\product_backlog_controller.rb`

#3 - 2023-01-23 12:51 - Emilio González Montaña

- Status changed from New to Rejected

Duplicated by [#1583](#).

#4 - 2023-01-23 13:04 - Emilio González Montaña

- Is duplicate of Defect #1583: Error when loading backlog: NoMethodError (undefined method `reset_positions_in_list' for #<Issue:0x00007fab205fd390>): added