

Advanced roadmap - Error #426

Internal Server error on Redmine 1.1.0 and Backlogs Plugin enabled

2011-02-25 16:59 - Matthias Neubert

Status: Rejected	Start date: 2011-02-25
Priority: Normal	Due date:
Assignee:	% Done: 0%
Category:	Estimated time: 0.00 hour
Target version:	
Source:	Redmine version:
Detected on version:	

Description

Hello,

in described situation when having backlogs plugin enabled clicking on Roadmap produces internal error 500. (see [1]) In Projects where backlogs plugin is not enabled, everything is fine. Shure, this is not backlogs plugin issue website, but it may be easier to make advanced-roadmap more robust against this.

regards
Matthias

[1]
ActionView::TemplateError (NaN) on line #17 of app/views/versions/_overview.rhtml:
14:
15:
16: <% if version.fixed_issues.count > 0 >
17: <= progress_bar([version.closed_pourcent, version.completed_pourcent], :width => '40em', :legend => ('%0.0f%' % version.completed_pourcent)) >
18: <p class="progress-info">
19: <= link_to_if(version.closed_issues_count > 0, l(:label_x_closed_issues_abbr, :count => version.closed_issues_count), :controller => 'issues', :action => 'index', :project_id => version.project, :status_id => 'c', :fixed_v\$
20: (<%= '%0.0f%' % (version.closed_issues_count.to_f / version.fixed_issues.count * 100) %>%)

```
app/helpers/application_helper.rb:773:in `collect'
  app/helpers/application_helper.rb:773:in `progress_bar'
  app/views/versions/_overview.rhtml:17:in `_run_rhtml_app47views47versions47overview46rhtml_lo
cals_object_overview_version'
  vendor/plugins/advanced_roadmap.0.3.0/app/views/versions/_info.html.erb:1
  vendor/plugins/advanced_roadmap.0.3.0/app/views/versions/index.html.erb:10
  vendor/plugins/advanced_roadmap.0.3.0/app/views/versions/index.html.erb:8:in `each'
  vendor/plugins/advanced_roadmap.0.3.0/app/views/versions/index.html.erb:8
  /usr/lib/ruby/1.8/phusion_passenger/rack/request_handler.rb:92:in `process_request'
  /usr/lib/ruby/1.8/phusion_passenger/abstract_request_handler.rb:207:in `main_loop'
  /usr/lib/ruby/1.8/phusion_passenger/railz/application_spawner.rb:418:in `start_request_handler'
  /usr/lib/ruby/1.8/phusion_passenger/railz/application_spawner.rb:358:in `handle_spawn_applicat
ion'
  /usr/lib/ruby/1.8/phusion_passenger/utils.rb:184:in `safe_fork'
  /usr/lib/ruby/1.8/phusion_passenger/railz/application_spawner.rb:354:in `handle_spawn_applicat
ion'
  /usr/lib/ruby/1.8/phusion_passenger/abstract_server.rb:352:in `__send__'
  /usr/lib/ruby/1.8/phusion_passenger/abstract_server.rb:352:in `main_loop'
  /usr/lib/ruby/1.8/phusion_passenger/abstract_server.rb:196:in `start_synchronously'
  /usr/lib/ruby/1.8/phusion_passenger/abstract_server.rb:163:in `start'
  /usr/lib/ruby/1.8/phusion_passenger/railz/application_spawner.rb:213:in `start'
  /usr/lib/ruby/1.8/phusion_passenger/spawn_manager.rb:262:in `spawn_rails_application'
  /usr/lib/ruby/1.8/phusion_passenger/abstract_server_collection.rb:126:in `lookup_or_add'
  /usr/lib/ruby/1.8/phusion_passenger/spawn_manager.rb:256:in `spawn_rails_application'
  /usr/lib/ruby/1.8/phusion_passenger/abstract_server_collection.rb:80:in `synchronize'
  /usr/lib/ruby/1.8/phusion_passenger/abstract_server_collection.rb:79:in `synchronize'
```

```
/usr/lib/ruby/1.8/phusion_passenger/spawn_manager.rb:255:in `spawn_rails_application'  
/usr/lib/ruby/1.8/phusion_passenger/spawn_manager.rb:154:in `spawn_application'  
/usr/lib/ruby/1.8/phusion_passenger/spawn_manager.rb:287:in `handle_spawn_application'  
/usr/lib/ruby/1.8/phusion_passenger/abstract_server.rb:352:in `__send__'  
/usr/lib/ruby/1.8/phusion_passenger/abstract_server.rb:352:in `main_loop'  
/usr/lib/ruby/1.8/phusion_passenger/abstract_server.rb:196:in `start_synchronously'  
/usr/lib/phusion_passenger/passenger-spawn-server:61
```

Rendering /opt/redmine/redmine_caruso/public/500.html (500 Internal Server Error)

History

#1 - 2011-02-28 16:10 - Matthias Neubert

Hello,

I guess this is already solved in 0.3.3 because after installing it, the error was gone

#2 - 2011-02-28 22:16 - Emilio González Montaña

- Status changed from New to Rejected

Latest version is 0.4.0, please check it out on files tab.

#3 - 2011-03-02 12:58 - Matthias Neubert

Hello I tried 0.4.0 with current backlogs combined in our test system with a fresh copy of the productive database

again I receive:

ActionView::TemplateError (NaN) on line #17 of app/views/versions/_overview.rhtml:

14:

15:

16: <% if version.fixed_issues.count > 0 >

17: <= progress_bar([version.closed_pourcent, version.completed_pourcent], :width => '40em', :legend => ('%0.0f%' %
version.completed_pourcent)) >

18: <p class="progress-info">

19: <= link_to_if(version.closed_issues_count > 0, l(:label_x_closed_issues_abbr, :count => version.closed_issues_count), :controller =>
'issues', :action => 'index', :project_id => version.pro\$

20: (<%= '%0.0f' % (version.closed_issues_count.to_f / version.fixed_issues.count * 100) %>%)

app/helpers/application_helper.rb:773:in `collect'

app/helpers/application_helper.rb:773:in `progress_bar'

app/views/versions/_overview.rhtml:17:in `_run_rhtml_app47views47versions47overview46rhtml_locals_object_
overview_version'

vendor/plugins/advanced_roadmap.0.4.0/app/views/versions/_info.html.erb:1

vendor/plugins/advanced_roadmap.0.4.0/app/views/versions/index.html.erb:10

vendor/plugins/advanced_roadmap.0.4.0/app/views/versions/index.html.erb:8:in `each'

vendor/plugins/advanced_roadmap.0.4.0/app/views/versions/index.html.erb:8

/usr/lib/ruby/1.8/phusion_passenger/rack/request_handler.rb:92:in `process_request'

/usr/lib/ruby/1.8/phusion_passenger/abstract_request_handler.rb:207:in `main_loop'

/usr/lib/ruby/1.8/phusion_passenger/railz/application_spawner.rb:418:in `start_request_handler'

/usr/lib/ruby/1.8/phusion_passenger/railz/application_spawner.rb:358:in `handle_spawn_application'

/usr/lib/ruby/1.8/phusion_passenger/abstract_server.rb:184:in `safe_fork'

/usr/lib/ruby/1.8/phusion_passenger/railz/application_spawner.rb:354:in `handle_spawn_application'

/usr/lib/ruby/1.8/phusion_passenger/abstract_server.rb:352:in `__send__'

/usr/lib/ruby/1.8/phusion_passenger/abstract_server.rb:352:in `main_loop'

/usr/lib/ruby/1.8/phusion_passenger/abstract_server.rb:196:in `start_synchronously'

/usr/lib/ruby/1.8/phusion_passenger/abstract_server.rb:163:in `start'

/usr/lib/ruby/1.8/phusion_passenger/railz/application_spawner.rb:213:in `start'

/usr/lib/ruby/1.8/phusion_passenger/spawn_manager.rb:262:in `spawn_rails_application'

/usr/lib/ruby/1.8/phusion_passenger/abstract_server_collection.rb:126:in `lookup_or_add'

/usr/lib/ruby/1.8/phusion_passenger/spawn_manager.rb:256:in `spawn_rails_application'

/usr/lib/ruby/1.8/phusion_passenger/abstract_server_collection.rb:80:in `synchronize'

/usr/lib/ruby/1.8/phusion_passenger/abstract_server_collection.rb:79:in `synchronize'

/usr/lib/ruby/1.8/phusion_passenger/spawn_manager.rb:255:in `spawn_rails_application'

/usr/lib/ruby/1.8/phusion_passenger/spawn_manager.rb:154:in `spawn_application'

/usr/lib/ruby/1.8/phusion_passenger/spawn_manager.rb:287:in `handle_spawn_application'

/usr/lib/ruby/1.8/phusion_passenger/abstract_server.rb:352:in `__send__'

/usr/lib/ruby/1.8/phusion_passenger/abstract_server.rb:352:in `main_loop'

/usr/lib/ruby/1.8/phusion_passenger/abstract_server.rb:196:in `start_synchronously'

/usr/lib/phusion_passenger/passenger-spawn-server:61

hence the problem isn't solved. It appears allways on backlogs enabled plugins when clicking on "Roadmap"