

## Scrum - Defect #869

### Sprints panel is not displayed on my project setting page

2014-09-02 22:48 - Francisco Bischoff

<b>Status:</b> New	
<b>Priority:</b> Urgent	
<b>Category:</b>	
<b>Target version:</b>	
<b>Source:</b> Development	<b>Blocked:</b> No
<b>Detected on version:</b> Scrum v0.7.0	<b>Alone:</b>
<b>Description</b> <a href="#">Forum topic</a>  Redmine 2.4.2.stable  Scrum tab says: 500 "There are none Sprints defined yet, please ask this project administrator to create them in settings tab."  At Settings tab, cannot find anywhere to create a sprint.  Error log:  Started GET "/projects/myproject/sprints" for xxx.xxx.xxx.xxx at 2014-09-02 20:34:15 +0100 Processing by SprintsController#index as HTML Parameters: {"project_id"=>"myproject"} Current user: franz (id=5) Rendered common/error.html.erb within layouts/base (0.1ms) Rendered inline template (0.5ms) Rendered plugins/scrum/app/views/scrum_hooks/_head.html.erb (0.7ms) Completed 500 Internal Server Error in 30.6ms (Views: 23.8ms   ActiveRecord: 1.2ms)	

### History

#### #1 - 2014-09-03 12:57 - Emilio González Montaña

- Target version deleted (Scrum v0.7.1)
- Sprint set to Product backlog

#### #2 - 2014-09-12 03:31 - langdead yang

Don't know whether following log useful...

```
Started GET "/redmine/projects/delingha/sprints" for 192.168.0.140 at 2014-09-11 21:22:08 +0800
Processing by SprintsController#index as HTML
Parameters: {"project_id"=>"delingha"}
Current user: langdead (id=3)
Rendered common/error.html.erb within layouts/base (0.2ms)
Rendered inline template (1.2ms)
Rendered plugins/scrum/app/views/scrum_hooks/_head.html.erb (1.0ms)
Rendered plugins/sidebar_hide/app/views/sidebar/_hideButton_partial.html.erb (1.2ms)
Completed 500 Internal Server Error in 67.4ms (Views: 47.4ms | ActiveRecord: 8.1ms)
```

#### #3 - 2014-12-15 10:06 - jason hu

Same here. I found that if I uninstall redmine\_jenkins plugin, then scrum config tab shows. After reinstall redmine\_jenkins plugin, scrum config tab disappear again, only Jenkins config tab shows. So It seems there is some conflict between redmine\_jenkins and scrum plugins or some fundamental problem hide inside redmine itself?

#### #4 - 2014-12-15 12:57 - Francisco Bischoff

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Installed plugins hehe, maybe some incompatibility?

- Redmine Better Gantt Chart plugin  
[https://github.com/kulesa/redmine\\_better\\_gantt\\_chart](https://github.com/kulesa/redmine_better_gantt_chart)
- Redmine CRM plugin  
<http://redminecrm.com>
- Redmine Finance plugin  
<http://redminecrm.com/projects/finance>
- Redmine Login Audit plugin  
[https://github.com/martin-denizet/redmine\\_login\\_audit](https://github.com/martin-denizet/redmine_login_audit)
- Redmine OpenID Selector plugin  
<http://projects.jorgebg.com/projects/redmine-openid-selector>
- Pipeline (+Capacity)
- Due Date Reminder plugin  
[https://github.com/f0y/redmine\\_reminder](https://github.com/f0y/redmine_reminder)
- Redmine Spent Time plugin
- Redmine Update Reminder  
[http://github.com/arkhitech/redmine\\_update\\_reminder](http://github.com/arkhitech/redmine_update_reminder)
- Redmine XLSX format issue exporter  
[https://github.com/two-pack/redmine\\_xlsx\\_format\\_issue\\_exporter](https://github.com/two-pack/redmine_xlsx_format_issue_exporter)
- Scrum Redmine plugin  
<https://redmine.ociotec.com/projects/redmine-plugin-scrum>

#### #5 - 2014-12-15 13:03 - Francisco Bischoff

\*here

#### #6 - 2014-12-16 02:21 - jason hu

Francisco Bischoff escribió:

jason hu escribió:

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I did not install any plugins you listed, but I guess it should be those plugins who equip with a config tab (like Jenkins plugin in my case).

**#7 - 2015-01-26 08:49 - Andrey Yumashev**

Same problem - see no Scrum config tab. Have no wish to uninstall all my plugins to check which one has a conflict.

Could someone share a direct link to this tab?

**#8 - 2016-06-23 16:46 - Emilio González Montaña**

- *Sprint deleted (Product backlog)*

- *Blocked set to No*