

Scrum - User story #930

Since I installed scrum plugin, I can't access any redmine pages, the browser showed "Internal error"

2015-01-06 04:17 - Lin Ye

Status: New	
Priority: High	
Category:	
Target version:	
Blocked:	Alone:
Description	
the bowser showed :	
Internal error	
An error occurred on the page you were trying to access. If you continue to experience problems please contact your Redmine administrator for assistance.	
If you are the Redmine administrator, check your log files for details about the error.	
Current configuration:	
Gem list:	
LOCAL GEMS *** aasm (4.0.8) actionmailer (4.2.0, 3.2.21) actionpack (4.2.0, 3.2.21) actionview (4.2.0) activejob (4.2.0) activemodel (4.2.0, 3.2.21) activerecord (4.2.0, 3.2.21) activeresource (3.2.21) activesupport (4.2.0, 3.2.21) arel (6.0.0, 3.0.3) bigdecimal (1.2.0) block_helpers (0.3.3) bourbon (4.1.0) builder (3.2.2, 3.0.4) bundler (1.7.10, 1.3.1) capybara (2.1.0) childprocess (0.5.5) coderay (1.1.0) database_cleaner (1.4.0) diff-lcs (1.2.5) dispatcher (0.0.1) erubis (2.7.0) faker (1.4.3) faraday (0.8.9) faraday_middleware (0.9.1) ffi (1.9.6) fuubar (2.0.0) globalid (0.3.0) hashie (1.2.0) headless (1.0.2) highline (1.6.21) hike (1.2.3) hoe (3.13.0) i18n (0.7.0) inifile (3.0.0) io-console (0.4.2) journey (1.0.4) jquery-rails (3.1.2) json (1.8.1, 1.7.7)	

loofah (2.0.1)
mail (2.6.3, 2.5.4)
metaclass (0.0.4)
method_source (0.8.2)
mime-types (2.4.3, 1.25.1)
mini_portile (0.6.2)
minitest (5.5.0)
mocha (1.0.0)
multi_json (1.10.1)
multipart-post (1.2.0)
mysql2 (0.3.17)
net-http-persistent (2.8)
net-ldap (0.3.1)
nokogiri (1.6.5)
polyglot (0.3.5)
power_assert (0.2.2)
pry (0.10.1)
pry-nav (0.2.4)
psych (2.0.0)
rack (1.6.0, 1.4.5)
rack-cache (1.2)
rack-openid (1.4.2)
rack-ssl (1.3.4)
rack-test (0.6.2)
rails (4.2.0, 3.2.21)
rails-deprecated_sanitizer (1.0.3)
rails-dom-testing (1.0.5)
rails-html-sanitizer (1.0.1)
railties (4.2.0, 3.2.21)
rake (10.4.2)
rake-compiler (0.9.4)
rakegen (0.6.6)
rbpdf (1.18.4)
rdoc (4.2.0, 4.0.0, 3.12.2)
redcarpet (2.3.0)
request_store (1.0.5)
rmagick (2.13.4)
rspec (3.1.0)
rspec-core (3.1.7)
rspec-expectations (3.1.2)
rspec-mocks (3.1.3)
rspec-rails (3.1.0)
rspec-support (3.1.2)
ruby-hmac (0.4.0)
ruby-openid (2.3.0)
ruby-progressbar (1.7.1)
rubygems-update (2.4.5)
rubyzip (1.1.6)
sass (3.4.9)
selenium-webdriver (2.44.0)
shoulda (3.3.2)
shoulda-context (1.0.2)
shoulda-matchers (1.4.1)
slim (3.0.1)
slop (3.6.0)
sprockets (2.12.3, 2.2.3)
sprockets-rails (2.2.2)
temple (0.7.4)
test-unit (3.0.9)
thor (0.19.1, 0.17.0)
thread_safe (0.3.4)
tilt (1.4.1)
transifex-ruby-fork-jg (0.1.0)
treetop (1.4.15)
tzinfo (1.2.2, 0.3.42)
webrat (0.7.3)
websocket (1.2.1)

```
xpath (2.0.0)
yard (0.8.7.6)
```

Environment

```
ruby 2.0.0p353 (2013-11-22) [x86_64-linux]
Rails 3.2.21
Redmine 2.6
```

plugins:

```
clipboard_image_paste
redmine_close_button
redmine_code_review
redmine_dashboard
redmine_lightbox2
scrum 0.8
```

Log

```
Connecting to database specified by database.yml
Creating scope :sorted. Overwriting existing method User.sorted.
Creating scope :sorted. Overwriting existing method Group.sorted.
Creating scope :system. Overwriting existing method Enumeration.system.
Started GET "/" for 192.168.233.1 at 2015-01-06 07:55:26 +0800
Processing by WelcomeController#index as HTML
  Current user: yourlin (id=5)
  Rendered news/_news.html.erb (25.3ms)
  Rendered welcome/index.html.erb within layouts/base (87.2ms)
  Rendered plugins/redmine_code_review/app/views/code_review/_html_header.html.erb (0.7ms)
Missing template, responding with 404
  Rendered common/error.html.erb within layouts/base (0.7ms)
  Rendered plugins/redmine_code_review/app/views/code_review/_html_header.html.erb (0.0ms)
Completed 500 Internal Server Error in 404.7ms

* "/opt/redmine/plugins/redmine_lightbox2/app/views"
* "/opt/redmine/plugins/redmine_dashboard/app/views"
* "/opt/redmine/plugins/redmine_code_review/app/views"
* "/opt/redmine/plugins/redmine_close_button/app/views"
* "/opt/redmine/plugins/clipboard_image_paste/app/views"
* "/opt/redmine/app/views"
):
11: <%= stylesheet_link_tag 'rtl', :media => 'all' if l(:direction) == 'rtl' %>
12: <%= javascript_heads %>
13: <%= heads_for_theme %>
14: <%= call_hook :view_layouts_base_html_head %>
15: <!-- page specific tags -->
16: <%= yield :header_tags -%>
17: </head>
lib/redmine/hook.rb:111:in `block in render_on'
lib/redmine/hook.rb:61:in `block (2 levels) in call_hook'
lib/redmine/hook.rb:61:in `each'
lib/redmine/hook.rb:61:in `block in call_hook'
lib/redmine/hook.rb:58:in `tap'
lib/redmine/hook.rb:58:in `call_hook'
lib/redmine/hook.rb:158:in `call_hook'
app/views/layouts/base.html.erb:14:in `_app_views_layouts_base_html_erb__332707264179082700_3892
2380'
app/controllers/application_controller.rb:466:in `block (2 levels) in render_error'
app/controllers/application_controller.rb:464:in `render_error'
app/controllers/application_controller.rb:452:in `render_404'
app/controllers/application_controller.rb:476:in `missing_template'
```

History

#1 - 2015-01-13 20:14 - giao dinh

Hello,

I've had the exact same problem as you.
The clue seems to be this:

```
Missing template, responding with 404
```

Try to rename the folder from "scrum v0.8.0" to "scrum"

Ex, in my system:

```
mv "/opt/redmine/plugins/scrum v0.8.0" /opt/redmine/plugins/scrum
```

It worked for me.

Good luck

#2 - 2015-01-14 01:14 - Lin Ye

I did as what you said, it works fine now, thank you!